



GERMAN SPEAKING FINTECH INTERN - CLIENT SERVICES

REF. NO. XXX

About us

We are an exciting and growing FinTech company located in the Silicon Roundabout of Old Street. With its TradeHub and WeTrade trading platforms, we have won several awards for best Social Trading Platform and best service. Core businesses include social trading, CFDs and Spreadbetting.

We are currently undergoing aggressive growth and global expansion with offices in London, Frankfurt, Singapore, Madrid, Barcelona and Zug. In addition, in the early part of next year, ayondo will be listed on the Singapore Stock Exchange.

The Client Services team plays a crucial part in the growth of our success. We are looking for an enthusiastic new member to join and support the international team and help us continue that growth.

Number of employees

51-100

Tasks

Key Responsibilities

- Reviewing KYC documents, conducting KYC checks
- Actively contacting clients on the phone and email regarding KYC documents
- Communication with clients on daily basis via email and over the phone
- Acquisition of new clients by converting demo leads
- Reactivation of dormant accounts
- Additional administrative tasks

Skills needed

Key Requirements

- Fluent German (native speaking level) and good English, an additional language a plus
- University degree or studying a university degree
- Interest in financial markets and products (CFDs, Spread Betting, Social Trading)
- Ability to work under pressure
- Solid knowledge of Microsoft Office products
- A professional telephone manner, strong communication skills (verbal and written) and the confidence to build and develop good relationships with clients

PRAKTIKUM IN LONDON



- Attention to detail and strong work ethics
- Ability to work individually and as a part of a team

Skills to be acquired

The Benefits

You will be part of a young and international team with the opportunity to work and develop within a fast expanding and exciting FinTech company. Ayondo has an open and dynamic corporate culture and you can expect a diversified and exciting working field. Creativity in acquisition of new clients and generating innovative ideas for products is desirable and will be encouraged.

Duration of the internship

6 months

Office languages

Fluent German (native speaking level) and good English, an additional language a plus

Location

London

Financial support

Minimum wage

Office hours

Monday-Friday 8am-5pm, 1 hour lunch break