



## CUSTOMER SUPPORT INTERNSHIP

REF. No. 1103

### About us

This creative E-commerce company located in the heart of Barcelona's innovation district would love for you to join their team. The company focusses on the customization and production of products like t-shirts, tote bags, stickers or magnets. The aim of the company is to find solutions for both, other companies as well as individuals through their international approach. The young and versatile team consists of creative heads with a variety of cultural and professional backgrounds. Become a part of a team in a fast-paced startup environment and benefit from a full training in a multicultural and multilingual environment.

### Tasks

The company is looking for interns to join their Customer & Support team helping them with the contact with their international clients.

Your tasks:

- Answering customer inquiries via telephone, chat or email
- Processing and managing customer orders

### Skills needed

- Fluency in English, basic knowledge in Spanish is a plus but a not a necessity
- Native in another European language
- Enrolled student at a university or an equivalent
- Excellent problem solving and communication skills
- Empathy and persuasion skills

### Perks

- Regular conferences, workshops and events on site
- Office breakfast every Tuesday
- Team meetings including lunch on Friday
- Table tennis tournaments – the office has their own table tennis table at the office!
- BBQs in summer
- After work beers and activities such as laser tag, poker or table games

# PRAKTIKUM IN LONDON



## Duration of the internship

5 months

## Office languages

English

## Location

Barcelona, Spain

## Financial support

No remuneration

## Office hours

9am – 6pm, part time possible