



CUSTOMER SERVICE INTERNSHIP

REF. No. 1097

About us

Do your internship at an agency that rents apartments in Europe's biggest cities. They facilitate the booking process through their website. Marketing and Customer Service play an important role for the ambitious and innovative firm. Teamwork and creativity are the goods the company builds its success on.

While experiencing the unique work-life balance only Barcelona offers you will be able to develop some professional skills within a dynamic and fast-growing international company. Enjoy a friendly working environment in the heart of the city.

Tasks

- customer service
- communicating with customers in different languages
- taking care of our customers and dealing with their issues
- get involved in a wide range of current projects and tasks
- become a member of our professional team and learn how to deal with customers best

Skills needed

- education in the field
- basic PC knowledge like Microsoft Office and/or other applications
- Interpersonal skills
- excellent writing skills in English
- our customer service is paramount, so that good and friendly manners are essential
- native German speaker and fluent in English, a third or fourth language is highly appreciated
- you are organized and enthusiastic about what you do
- you have got an eye for details
- you are a team player but also independent
- good listener
- problem analysis and problem-solving
- adaptability
- stress tolerance

PRAKTIKUM IN LONDON



Duration of the internship

Min. 4 months

Office languages

English

Location

Barcelona

Financial support

200€