



CUSTOMER SERVICE INTERNSHIP

REF. No. 1147

About us

We are a digital Marketing company and are looking for a multilingual candidate for the position of Customer Service Intern for the European market.

Number of employees

Tasks

- Reply to customers' emails (in German and English, an additional European language would be a plus)
- Overseeing purchase on the internet
- Manage refund and payment
- Creation of product sheets
- Translation of marketing materials
- Creation of templates, update of websites and conditions
- Moderation on social media portal
- Assist in marketing service

Skills needed

- Hard working with strong attention to detail and able to see the big picture
- Being outgoing and enjoy dealing with customers as well as business partners
- Good knowledge of MS Office applications
- Native German and excellent English

Skills to be acquired

PRAKTIKUM IN LONDON



Duration of the internship

2-3 months

Office languages

English

Location

London

Financial support

Paid internship

Office hours