



## GERMAN SPEAKING FINTECH INTERN – CLIENT SERVICES

REF. NO. 1057

### About us

We are an exciting social trading, CFD and Spread Betting company currently undergoing aggressive growth and global expansion with offices in London, Frankfurt, Singapore, Madrid, Barcelona and Zug. We aim to become the first FinTech company to list on the Singapore Stock Exchange in early 2018. With our award winning TradeHub and WeTrade platforms, we have won several awards for Best Social Trading Platform and several prizes for best service. We are looking for a new member for our dynamic team to help maintain current excellent standards and achieve our future goals.

### Number of employees

51 – 250

### Tasks

- Communication with clients on daily basis via email and over the phone
- Acquisition of new clients by converting demo leads
- Reactivation of dormant accounts
- Reviewing KYC documents, conducting KYC checks
- Actively contacting clients on the phone and email regarding KYC documents
- Additional administrative tasks

# PRAKTIKUM IN LONDON



## Skills needed

- Fluent German (native speaking level) and good English, an additional language is a plus
- University degree or studying a university degree
- Interest in financial markets and products (CFDs, Spread Betting, Social Trading)
- Ability to work under pressure
- Solid knowledge of Microsoft Office products
- A professional telephone manner, strong communication skills (verbal and written) and the confidence to build and develop good relationships with clients
- Attention to detail and strong work ethics
- Ability to work individually and as a part of a team

## Skills to be acquired

You will be part of a young and international team with the opportunity to work and develop within a fast expanding and exciting financial technology company. Ayondo has an open and dynamic corporate culture and you can expect a diversified and exciting working field. Creativity in acquisition of new clients and generating innovative ideas for products is desirable and will be encouraged.

## Duration of the internship

6 months

## Office languages

English

## Location

London

## Financial support

Paid internship

# PRAKTIKUM IN LONDON



## Office hours

Monday-Friday 8am-5pm, 1 hour lunch break